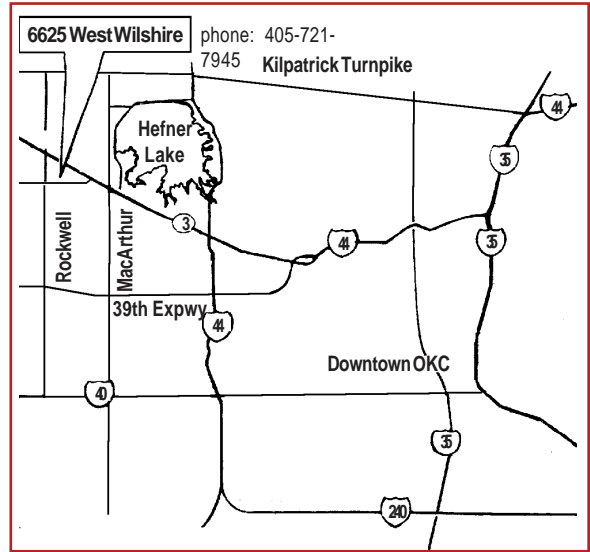




MAR-K MAKES QUALITY PARTS FOR YOU!

WALK-INS WELCOME! Showroom hours are: **Mon-Fri 7 AM - 4:30 PM CST**
Call if you are needing parts set aside - we'll have them ready when you arrive!



MAR-K Ordering Information

TO ORDER: CALL 405-721-7945 Office hours are Mon-Fri: 8 AM - 5 PM CST Closed Sat-Sun
WALK-IN Showroom hours are 7 AM - 4:30 PM; call first to check item availability.
LEAVE A MESSAGE - on our 24 hour answering machine - we will return your call!
FAX 405-721-8906 24 hours a day
MAIL to MAR-K 6625 West Wilshire Blvd., Oklahoma City, OK 73132
VISIT OUR WEBSITE! www.mar-k.com EMAIL us at info@mar-k.com

PAYMENT - Visa, MasterCard, Discover, personal or company check, money order or cashier's check. Must be US funds drawn on US banks. \$25 return check charge. On orders paid by personal or company check, we will hold your order 10 business days to insure the check clears before processing. Checks are not accepted for walk-in orders. **Credit card orders will only be shipped to the billing address on the credit card.** Customers with declined or invalid credit cards will be notified by phone message or email. Orders will be pending your reply.

SHIPMENT - Call for an estimate on shipping/handling charge. Most orders ship UPS ground. Please allow 10-15 BUSINESS DAYS to receive your order. UPS 3-DAY, 2nd Day Air, and Next Day Air also available. Air orders are shipped the FOLLOWING BUSINESS day after they are received. Bed sides are shipped by truck PREPAID. Truck freight orders are charged a PREPAID DEPOSIT. The difference in actual freight will be **charged or credited** after the freight bill is received. Shipping costs are calculated on a per-order basis, in relation to your geographic location and other factors. **Any shipping costs and a handling fee will automatically be added to your order and is NOT REFUNDABLE.** Finalizing your order implies your approval to this policy. Customer is responsible for any additional UPS/shipping charges due to incorrect address information provided by, or address changes made by the customer.

PRICES - All prices are subject to change without notice. **MAR-K** reserves the right to correct typographical errors. Prices on website orders may vary due to price changes or specials.

DAMAGED MERCHANDISE - Your shipment will leave our dock in perfect condition. Do not sign for the shipment until you have thoroughly inspected the contents for damage and incorrect quantity. MAR-K is not responsible for shipments that are not signed for as damaged or incorrect quantity upon arrival. Be sure to send back the damaged part in the original packaging along with a copy of the invoice.

RETURNS/EXCHANGES - Returns are to be made within 30 days of ship date. To return or exchange any item, please call first. Notification and proof of purchase are required. Returns are subject to a 20% restocking fee, and if part has been altered in any way from original state due to modification, time elapsed, or improper packaging on your part, it will not be eligible for refund, exchange or credit. Returned items must be in original boxes, unused, and unmodified. Please include a copy of your invoice with your returned items.

WOOD BEDS - Wood beds are guaranteed for 14 days from ship date. Custom bed wood and strips are non-returnable.

BED BOLT KITS - Verify quantity, material and quality. If there are any problems or shortages, transactions must be made within 30 days of ship date. The sales staff is required to know the quantity of bolts you received before problems can be processed. Our sales staff is instructed not to send replacement bolts without this information from you.

Our liability for parts is only the replacement of a defective part or refund for the purchase price only, NOT for the freight cost or any restocking fees if applicable. No other warranty is extended or should be implied. All statements and recommendations contained herein are based on information we believe to be reliable.

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