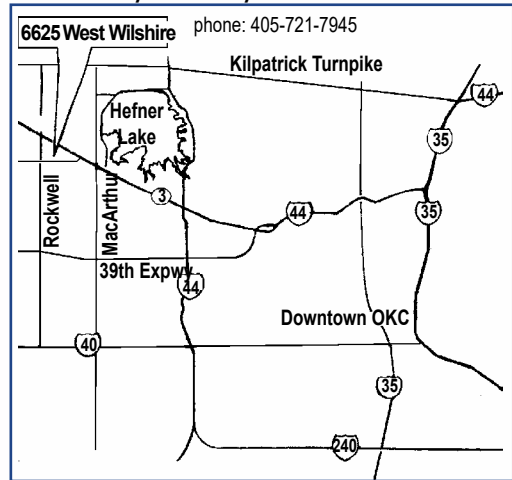




ORDERING
INFORMATION

MAR-K™ MAKES QUALITY PARTS FOR YOU!

WALK-INS WELCOME! Showroom open **Monday - Friday**. Call if you are needing parts set aside - we'll have them ready when you arrive!



TO ORDER:

CALL 844-MAR-K844 or 405-721-7945 (local) **Open Monday - Friday. Closed Saturday - Sunday.**
WALK-IN Showroom open **Monday - Friday**; call first to check item availability and hours.
LEAVE A MESSAGE - on our voice mail - we will return your call during normal business hours.
FAX 405-721-8906 24 hours a day
MAIL to **MAR-K™** 6625 West Wilshire Blvd., Oklahoma City, OK 73132
VISIT OUR WEBSITE! www.mar-k.com **EMAIL** us at info@mar-k.com

PAYMENT - Visa, MasterCard, Discover, American Express, Paypal, personal or company check, money order or cashier's check. Must be US funds drawn on US banks. There is a charge for return checks. On orders paid by personal or company check, we will hold your order 7 business days to insure the check clears before processing. Checks are not accepted for walk-in orders. Customers with declined or invalid credit cards will be notified by phone message or email. Orders will be pending your reply.

PRICES - All prices are subject to change without notice. **MAR-K™** reserves the right to correct typographical errors. Prices on website orders may vary due to price changes or specials.

SHIPMENT - Most orders ship by FedEx or UPS ground. Bed Sides and a few other items ship by truck freight PREPAID. Please allow 5-10 business days from payment date for parts to ship. Please contact us for Air orders to confirm availability and freight charges. Shipping costs are calculated on a per-order basis in relation to your geographic location and other factors. Finalizing your order implies your consent to this policy. The customer is responsible for any additional shipping charges due to incorrect address information provided by, or address "rerouting" charges made by the customer.

DAMAGED MERCHANDISE - TRUCK FREIGHT - Your shipment will leave our dock in perfect condition. Do not sign for the shipment until you have thoroughly inspected the contents for damage and incorrect quantity, and any issues found have been noted on the Bill of Lading. **MAR-K™** is not responsible for damages on shipments that are not noted as damaged or incorrect quantity upon arrival. **FEDEX OR UPS GROUND** - Open and inspect your packages immediately upon receipt. If any damages are found, you must contact **MAR-K™** within 5 business days of delivery. You will need to send pictures of the original packaging and damaged part(s) to **MAR-K™** for evaluation.

SHORTAGES/MISSING ITEMS: **MAR-K™** will not be liable after 30 days for any claims of shortages or missing items in your order. Regardless of whether the package is shipped directly to you or to another location, it is your responsibility to confirm that all the parts were received and to contact us concerning any shortages within the 30 day period.

RETURNS/EXCHANGES - Returns must be made within 30 days of ship date. **To return or exchange any item, please call first.** Notification and proof of purchase are required. Returns are subject to a restocking fee, and if part has been altered in any way from original state due to modification, time elapsed, or improper packaging on your part, it will not be eligible for refund, exchange or credit. Returned items must be in original boxes, unused, and unmodified.

WOOD BEDS - Wood beds are guaranteed for 30 days from ship date. Custom bed wood and strips and replacement boards are non-returnable.

Our liability for parts is only for the replacement of a defective part or refund for the purchase price, NOT for the freight cost or any restocking fees if applicable. No other warranty is extended or should be implied. All statements and recommendations contained herein are based on information we believe to be reliable. **Prices in this catalog are subject to change at any time. Please see our website for current pricing. www.mar-k.com**

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